

CONDITIONS OF CONTRACT

1. APPLICATION OF CONDITIONS. All quotations, estimates and contracts are subject to this and the following conditions. Orders are accepted only upon and subject to these conditions. Any qualifications or variation of these conditions in the customer's order or acceptance shall be inapplicable unless expressly accepted by the company in writing. No customer's conditions will override our conditions.
2. SAFE CUSTODY. The customer accepts liability for the safe custody of materials delivered to the site.
3. DELAYS. All stipulations as to delivery and/or fixing which become subject to strikes, lockouts, fire or unforeseen circumstances – the company will not be responsible for any consequent delay.
4. WORKMANSHIP. The company's liability for defects, if any, of materials or workmanship is limited to "making good" free of charge, providing any defect is reported, in writing, to the company within seven days.
5. MATERIALS ON SITE. All materials supplied by the company remain its property until paid for in full and until then may be removed by the company or its Agents at any time, whether the materials are fixed or not and it is an express condition that we as the company will not be liable for any subsequent damage due to the removal or fixed materials not paid for in full.
6. OVERTIME. The company's quotation/estimates allow for work to be carried out during normal working hours and at normal labour rates. Should overtime be required at the request of the customer, either in the workshop or on site, the extra cost of the overtime premium will be charged to the customer.
7. PAYMENT. Unless otherwise agreed by the customer in writing all accounts are due within 14 days from the date of invoice whether the work is to be done to the satisfaction of third parties or otherwise. Should the account not be paid in full on the due date the company reserves the right to suspend all further works without liability until paid in full, together with any interest charges, administration costs/debt collector fees incurred in obtaining a said payment. The right to demand payment at any time is reserved.
8. INTEREST CHARGES ON OVERDUE ACCOUNTS. If payment in full is not received by the due date then the company will add to the account interest on all outstanding amounts at a rate of 8% above the current Lloyds TSB Bank Base rate of interest, plus an administration charge, from the invoice date.
9. DEBT COLLECTOR FEES. Should the company have to employ the service of a debt collector to obtain payment of overdue accounts, the customer will not only be liable to pay incurred interest/administration costs but also the total costs of the debt collection service fees.
10. ALTERATIONS. Variations from the original design will be charged extra over the quotation/estimate value. Quotations/estimates are based on all information received at our office.
11. GUARANTEES. Any works will only be guaranteed providing payment conditions have been fully complied with. This does not affect your statutory rights.